



Microsoft
GOLD CERTIFIED
Partner

Proven Implementation Methods**A Rigorous Follow-up
by our Expert Consultants****Long Lasting and Tangible Results**

When Flexibility Means Competitiveness

By leveraging Microsoft's remarkably powerful and flexible solutions, The Createch Group helps organizations in manufacturing, distribution, services and other industries improve efficiencies and the bottom-line. Using their efficient and proven best business practices, the Group provides customers with expert services that provide high quality implementations that deliver long-lasting results.

Take Advantage of our Microsoft Solutions know-how!

Strategic Planning and Development

- Evaluation of needs
- Project scope definition
- Concept testing
- Development and implementation strategy
- Evaluation of total cost for Microsoft solutions

Microsoft Solution Implementation

- Installation of **Microsoft Dynamics™ NAV** and **Microsoft Dynamics™ CRM** software
- Re-engineering and optimization of business processes
- Systems configuration
- Data transfer and training
- Implementation

Post-Implementation Support

- First level assistance
- Consultation packages (in hours)
- Software maintenance and upgrades

Technological Expertise

- Microsoft infrastructure techniques and SQL Server® database
- Interfaces for other applications

Microsoft Business Solution Optimization

- Diagnosis and optimization of modules installed
- Implementation of additional modules
- Complementary solutions from Microsoft partners or others

The Createch Group is the only Microsoft partner with offices in Montreal and Quebec City. The Createch Microsoft business unit is the largest supplier of Microsoft Dynamics™ NAV services in Quebec.

NAVISON®

- Over one million users worldwide
- Specifically designed for small and mid-size enterprises
- Ease of integration with all Microsoft tools, which helps minimize employee training costs
- A portal offering self-serve access via the web
- Navigator accessible anywhere
- Efficient tools to optimize the management of customer relations

Creating Efficiency