

# A Warehouse Management System Integrated to EnterpriseOne

“Our process for preparing orders was completely unoptimized“

- Louise Villaggi, Vice President, Operations and Finance

## CLARINS

### Clarins Canada inc.

Laval, QC, Canada

[www.clarins.ca](http://www.clarins.ca)

175+ employees (Canada only)  
\$1,600M annual revenue (worldwide)

Distributor of health and beauty products to retailers and pharmacies.

ORACLE PARTNER

dcLINK

#### CHALLENGES:

- Foreseeing consistent growth for the upcoming future years, Clarins Canada decided to move into an expanded distribution center in order to efficiently service its customers
- To support their re-engineered operations into their new facility, Clarin Canada needed to implement Warehouse management system functionalities and efficient Data Collection solution

#### OBJECTIVES:

- Implement warehouse management functionalities that supports advanced Sales Order picking, packing and shipping as designed for the new distribution center
- Design and develop new dcLINK script to support the new processes and layout
- Support Clarins Canada into the migration to the new processes implemented

#### ACHIEVED RESULTS:

- Delivered project on-time and within budget
  - Oracle's EnterpriseOne Warehouse Management system
  - Data Systems International's dcLINK support E1 WMS functionalities
  - Go live of new operations: April 1st 2008
- Maximized utilization of Clarins' current Information Systems
- Smooth go-live of new warehouse management system
- 70% increase in productivity for order preparation activities

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